

GENERAL TERMS AND CONDITIONS

The current version of the "General Austrian Forwarder's Terms and Conditions" (AÖSp) as is available at https://www.tos-ship.co/en/terms_conditions shall apply unless there is a per se conflict with any statutory provisions or international conventions (e.g. CMR, Montreal Convention, Warsaw Convention, CIM, Hague Rules, etc.). Even in cases of gross negligence or willful intent, Section 51b) of the AÖSp may not be construed as agreement of an aggregate limit of liability above the limit provided in the applicable international convention; therefore, section 51b) of the AÖSp in particular does not constitute an agreement to a higher aggregate limit of liability pursuant to article 25 of the Montreal Convention. It is further agreed that Section 51b) of the AÖSp does not cause a shift of the burden of proof within the meaning of Section 1298, sentence two of the Austrian General Civil Code. Any general terms and conditions used by the customer will not be accepted and shall therefore not be deemed to have been agreed upon, even to the extent such do not contradict our general terms and conditions. Verbal collateral agreements are ineffective. The limits of liability according to the applicable transport regulations (such as CIM, CMR, Hague Rules etc.) apply even if the documents accompanying the goods or issued by us cite a goods or insurance value higher than the liability limits set by the above-mentioned regulations. These liability limits can only be exceeded by means of a written agreement between the customer and us, submitted before the goods are handed over for shipment; entries in the bill of lading or any other written or oral information about the goods value or expressing an interest by the customer or by third parties do not override or increase the limits of liability and therefore do not represent a declaration of value or interest. We are entitled to have a domestic or foreign partner company of our choice execute any of the orders placed with us. To the extent and insofar as we should be liable for any of their services towards our customer, our liability towards our customer is limited to the liability of the partner company in question towards us. All air freight shipments are subject to security checks, unless the customer is a "known consignor". The customer agrees that goods handed over for shipment are manually checked and the packaging may be opened for this purpose. Our liability is limited to intent or gross negligence, evidence of which is to be provided by the customer. However, an obligation on our part to perform such a security check is not implied. We are entitled to issue shipping documents, in particular bills of lading, air waybills etc; in this case, we always act on behalf of and at the risk of the customer or sender. Our duties resulting from this contractual relationship shall at any time be subject to the adherence to and compliance with national and international statutory provisions and/or mandatory requirements (in particular compliance with European and U.S. embargo measures). In case of a conflict between the contractual provisions and the statutory provisions and/or mandatory requirements, the statutory provisions and/or mandatory requirements shall prevail, even in cases of doubt. Without prejudice to our rights under these terms and conditions, responsibility for compliance with foreign trade legislations (prohibitions and limitations regarding import, export or transit) lies with the customer. We shall not be under an obligation to check that such legislations are complied with and responsibility to make us aware of any limitation or prohibition with respect to the goods to be shipped lies with the customer, who will inform us timely and in writing and hold us harmless from any and all claims. The customer shall also be obliged to guarantee the safety of the supply chain to us.

Wir arbeiten gemäß den Bedingungen der von uns eingesetzten Reedereien. Irrtümer vorbehalten.



TransOcean
Shipping

A separate order is required for the transfer of dangerous goods pursuant to ADR/RID/IMCO/DGR and so on, which must be accepted by us. Dangerous goods must be packed and marked in such Legal form. way that they comply with the statutory provisions and international conventions with respect to carriage, handling and storage and be accompanied by the required set of papers. Returns of packaging within the meaning of the packaging ordinance as well as recovery and/or exchange of pallets, pallet cages, etc. will only be accepted if such have been specifically agreed upon in writing. In case of the provision of a truck or a container transport, demurrage shall be invoiced per hour or part thereof in excess of the one hour granted for both loading and unloading. Invoices shall be payable immediately without any deduction. Cash on delivery is limited to a maximum amount of EUR 500.— and is subject to national and international restrictions. All of our offers shall be non-binding and subject to confirmation. Moreover, we reserve the right to change air and sea freight rates at any time without prior notice. SVS/RVS - amendment to Sections 39 to 42 of the General Austrian Forwarders' Terms and Conditions [AÖSp]: In the absence of a prohibition customer statement the contract will be insured for the normal sum insured of EUR 3,750; if you wish higher cover you must send us a written order to increase the sum insured before the goods are handed over for shipping. In this way the insurance cover can be increased to a maximum amount of EUR 1,500,000, which at the same time constitutes the maximum sum insured as defined in Section 6 B No 3 SVS and the liability cap of the insurer as defined in Section 9 No 1 and No 2 SVS. In derogation from the third sentence of Section 39 (a) AÖSp we shall charge the SVS/LVS contributions stated in our table as applicable from time to time for providing the insurance cover. Upon your express written request, we will take out transport insurances and insurances for goods in stock against risks such as fire and damages from burglary and storm. We recommend you to take out a transport insurance for goods worth more than EUR 10.— per kg, for sensitive goods (i.e. fragile or theft-prone goods) as well as for cross-border transports. Possible insurance coverage must not be provided for if sanctions of the United Nations and/or the European Union and/or other relevant national economic or legal provisions are an obstacle to shipment. Neither such an insurance order nor an order for a higher insurance value, in accordance with SVS/RVS, represents a declaration of value or interest and therefore do not lead to increased limits of liability under the applicable transport regulations. Offers must be kept confidential and may not be disclosed to a third party. You can view our data protection information in accordance with Art. 13, 14 GDPR and our data protection declaration on our homepage. The laws of Austria, excluding international private law principles, shall apply. Vienna (Austria) and the location of our commissioned branch subsidiary shall be agreed as place of jurisdiction. We reserve the right to assert a claim against the customer before any other legally permissible court.

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